



**MIDAS  
WINDOW  
FILM™**

**Midas Export USA Corp.  
Product Warranty Statement**

**Glass Breakage and Seal Failure Limited Warranty Statement**

Midas Export USA Corp. warrants against glass failure due to **thermal shock fracture for a period of sixty (60) months** and/or thermal and/or **seal failure for a period of thirty-six (36) months if covered by original seal unit manufacturer** with a maximum coverage per glazing unit of \$500 with a \$25 (U.S. dollars) deductible or 5 percent of the replacement cost, whichever is greater, for residential and \$100 (U.S. dollars) deductible or 5 percent of replacement cost, whichever is greater, for commercial installation. This coverage is granted only if glass failure is direct result of installation of Midas Window Film™ provided and when the film was installed accordingly to film installation guidelines and that said purchaser reports the glass failure within specified time from start of installation.

**The warranty coverage** is offered only to the owner of the property at the time of installation. Pre-existing conditions of either glass breakage or seal failure of the filmed unit voids this warranty coverage. Midas Export USA Corp. reserves the right to inspect any job to final issuance of a certificate of warranty. Fraud by the installing dealer or warrantee shall void the warranty.

**"Seal failure"** is defined as a visible break or opening of the window's air seal, resulting in an ineffective sealing of the window, allowing moisture and/or air to penetrate, causing an internal fogging of the glass. In order to qualify for seal failure coverage, the owner must present documentation that a seal failure warranty is currently in force from the manufacturer of the scaled glass unit. This warranty for seal failure will not extend beyond the glass manufacturer's limited warranty.

**"Thermal shock fracture"** is defined as a cracking or fracture of the glass by heat or change in temperature resulting from the application of film to glass, and thermal shock fracture can be identified by the following characteristics: (a) Break lines make a right angle with the edge of glass at or near the origin, and (b) break lines separate into two (2) or more lines within two (2) inches of the edge and the origin. The extra heat stress from installation of the film must be the primary reason for the break or failure.

**This limited warranty shall NOT apply to applications in the following installation:** (a) when not in strict compliance with current rules and regulations promulgated by the manufacturer; or (b) of more than one (1) film to any window; or (c) on triple pane windows, wired or textured glass, any glass on which there is affixed or otherwise applied any paint, lettering or ornamentation; or (d) on glass which is visibly damaged, chipped, cracked, or pierced or where light can be seen between glass and frame; or (e) on non-glass materials, such as polycarbonates or other plastics; or (f) in locations in which there has been a prior glass breakage; or (g) on glass which is framed by concrete, solid metal or sealant which is no longer resilient; or (h) on any glass of 100 square feet or having any linear dimension of more than 12 feet; or (i) when damage occurs partly by reason of loss by any cause other than thermal shock fracture including, but not limited to impact, stress, scratching, improper application or installation, wind or the elements, earthquakes or other acts of god, fire, war, invasion, hostilities, rebellion, insurrection, wear and rear, inherent vice, pre-existing break, or latent defect, or (j) when 25% or less of glazing unit is shaded and the shaded area includes more than 25% of the glazing unit perimeter.

**Warranty Disclaimer**

Midas Export USA Corp. hereby disclaims liability for any incidental, special, consequential or punitive damages arising from any defect in the product covered by this warranty, except during the applicable limited warranty period set forth above. Midas Export USA Corp hereby excludes any and all other express or implied warranties, including the warranties of merchantability and fitness for a particular purpose. No contractor, including Midas Export USA Corp., has any authority or power to modify or extend the limited warranty of the manufacturer contained in this original agreement.

**Please fill out and mail the detachable card to: Midas Export USA Corp. 7205 N.W. 68St. Bay 7 Miami, FL 33166.**

Have this copy of the original agreement and proof of purchase along with a description of the specific defect. Send it to Midas Export USA Corp. where the film was originally purchased. This information is best provided by keeping a copy of your sales receipt attached to your warranty certificate. The warranty shall be completely invalidated if any information or representation set forth on the form is not accurate.

**Customer Information**

Company / Customer's name \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_

Zip Code \_\_\_\_\_ Phone Number \_\_\_\_\_

Single Home/Condo  Commercial/Apartment/other

Location in Building \_\_\_\_\_ Age of Building \_\_\_\_\_

Any windows over 100 SqFt? Yes \_\_\_ No \_\_\_ Any window's length or width over 12 ft? Yes \_\_\_ No \_\_\_

Has there been any glass breakage or seal failure before installation? Yes \_\_\_ No \_\_\_

Are there any windows presently under warranty for seal failure? Yes \_\_\_ No \_\_\_

If yes, When does the manufacturer's seal failure warranty expire? \_\_\_\_\_

Name of film(s) \_\_\_\_\_ Mater Roll Number(s) \_\_\_\_\_ Total Square Footage \_\_\_\_\_

**Customer Signature** \_\_\_\_\_

**Installation Date** \_\_\_\_\_

**Glass Information:**

Type: Annealed \_\_\_ Tempered \_\_\_ Low E. \_\_\_

Single Pane \_\_\_ Double Pane \_\_\_ Clear \_\_\_ Tinted \_\_\_ Other \_\_\_

Thickness: 1/8" \_\_\_ 3/16" \_\_\_ 3/8" \_\_\_ Other \_\_\_

Window Frame Type: Rubber \_\_\_ Wood \_\_\_ Concrete \_\_\_ Aluminum \_\_\_ Plastic \_\_\_ Other \_\_\_

Number of Windows Facing: N \_\_\_ N.E. \_\_\_ E \_\_\_ S.E. \_\_\_ S \_\_\_ S.W \_\_\_ W \_\_\_ N.W \_\_\_

Size of largest windows: Width \_\_\_\_\_ x length- \_\_\_\_\_ Width \_\_\_\_\_ x length \_\_\_\_\_

Total number of windows tinted \_\_\_\_\_ Total number of double pane windows tinted \_\_\_\_\_

**Dealer's Company Name** \_\_\_\_\_

**Dealer's Signature** \_\_\_\_\_



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